

Instructions no. 3/2017-Customs

F.No. 609/29/2017-DBK
Government of India
Ministry of Finance, Department of Revenue
Central Board of Excise & Customs
Drawback Division

New Delhi, dated the 16th March, 2017

To

All Chief Commissioners of Customs / Customs (Prev),
All Chief Commissioners of Customs & Central Excise,
All Commissioners of Customs/ Prev/ Customs & Central Excise/ Central Excise

Subject: Errors in the Bank account No., IFSC Code, etc. given by exporters for processing claims of Duty Drawback and Rebate of State Levies (RoSL) Scheme – regarding.

Madam/Sir,

It has been brought to the notice of the Board by Systems Directorate that at times errors exist in the Bank account number, IFSC code, etc. given by exporters, which leads to rejection of claim for payment of Duty Drawback by the local bank authorities. Similarly, even a single such error leads to rejection of entire scroll in the Public Financial Management System (PFMS) during the processing of claims for Rebate of State Levies (RoSL).

2. The exporters had earlier been advised by the Systems Directorate to ensure correct account details vide their advisory/ ticker on the ICEGATE website. However, it is found that these details in respect of numerous exporters are still not rectified, leading to rejection of claims of Duty Drawback and scrolls of RoSL amount.
3. Accordingly, it is desired that exporters may immediately be advised to provide correct Bank account details, IFSC code, etc. in respect of IECs pointed out by Systems Directorate for smooth disbursal of Duty Drawback and RoSL amount. Field formations are also requested to actively follow up with exporters so that the correct account details are updated on priority on a regular basis.
4. Chief Commissioners are requested to suitably guide and instruct field formations for ensuring quick necessary action. An action taken report may be forwarded to Board by 24th March, 2017.

Yours faithfully,

(Dipin Singla)
Senior Technical Officer (Drawback)