



dk;kZy; vk;qDRk  
lhth,IVh ,oa dsUnzh; mRikn 'kqYd  
29] Hkjriqjh iz'kklfud iz{ks=} mTtSu-  
**OFFICE OF THE COMMISSIONER  
CGST & CENTRAL EXCISE**  
29, Bharatpuri Administrative Zone, Ujjain.  
E-mail : [commrgwalior@gmail.com](mailto:commrgwalior@gmail.com)



I(04)11/2017/Admin

Ujjain, dated 05.10.2017

### **TENDER NOTICE**

1. Sealed tenders are invited from reputed registered firms for engagement of unskilled workers for House Keeping of Headquarter Ujjain & 8 Division Offices -Ujjain-I, Ujjain -II, Pithampur -I, Pithampur- II, Pithampur-III, Pithampur-Customs Div., Ratlam and CGST Range office-Dhar and Khandwa. The Tender should be submitted in sealed covers along with **FDR of Rs. 50,000/- as a Earnest Money** in the name of Commissioner, CGST & Central Excise, Hqrs Ujjain, 29, Bharatpuri Administrative Zone, Ujjain. (M.P.) on or **before Oct 26, 2017 till 14: 00 hrs & the same will be opened at 16:00 hrs on the same day** in the presence of bidders & the competent authorities of the Commissionerate. Details regarding general terms and conditions, pre-qualification requirement for award of contract and Performa for quoting rates can be obtained from Administrative Officer (Hqrs.), Office of the Commissioner, CGST & Central Excise, 29, Bharatpuri Administrative Zone, Ujjain in the office hours on any working days. Details can also be accessed on departmental web site [www.cbec.gov.in](http://www.cbec.gov.in).
2. While submitting quotations, bidders must submit the Performa duly filled in and signed for having accepted the general terms and conditions (Annexure-I), special terms and conditions (Annexure-II) and per-qualification (Annexure-III) (Technical bid-Annexure I to III) and financial bid(Annexure-IV) in separate envelopes. Both the sealed envelopes be placed in separate sealed cover superscribing it "**Quotations/rates for supply of unskilled works(Labour) for House Keeping on contract basis**".
3. Contractors who do not fulfill the pre-qualification requirement will not be considered for financial bids. Agencies that fulfill the terms and conditions only will have their bids eligible to be opened separately.
4. The Commissioner, CGST & Central Excise, Hqrs Ujjain reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.

**(M P Meena)**  
**Joint Commissioner**

#### **Copy to :-**

1. The Webmaster, CBEC, New Delhi for pasting the Tender Notice on CBEC website immediately please.
2. For pasting the notice on website: [www.cbec.gov.in](http://www.cbec.gov.in) .
3. The Notice Board of CGST & Central Excise, Ujjain Commissionerate.

**Joint Commissioner**

**GENERAL TERMS AND CONDITIONS**

1. Rates/Quotations duly filled in, must be quoted on sq. ft basis, & the same will be received upto the date and time mentioned in the letter. The Bidders are required to submit the complete Rates/Quotations only after satisfying each and every condition laid down in the Annexures enclosed.
2. The Commissioner, CGST & Central Excise, Hqrs Ujjain (hereinafter referred to as the Commissionerate) reserves the right to postpone and/or extend the date of receipt/opening of Rates/Quotation or to withdraw the same, without assigning any reason thereof.
3. All the rates must be written both in figures and in words. Corrections, if any, are to be made by crossing out, initialising, dating and rewriting. In case of discrepancy between the words and figures the rates indicated in figures shall prevail. All overwriting/cutting, insertions shall be authenticated and attested.
4. Rates/Quotations should be submitted and signed by the firm with its current business address.
5. The rates shall be valid for a period of at least three calendar months from the date of opening.
6. The Contractors should satisfy themselves before submission of the Rates/Quotations to the Commissionerate that they meet the qualifying criteria and capability as laid down in the Annexure.
7. The Contractors must comply with the Rates/Quotations, specification and all terms and conditions of contract. No deviation in the Terms & Conditions of the Contract shall be entertained unless specifically mentioned by the contractor in the Rates/Quotations and accepted by the Commissionerate.
8. Notwithstanding anything contained herein, the Commissionerate reserves the right to terminate the contract by giving 15 days notice in writing without assigning any reason and without incurring any financial liability whatsoever to the Contractor.
9. Insurance cover protecting the agency against all claims applicable under the Workmen's Compensation Act, 1948, shall be taken by the contractor. The contractor shall arrange necessary insurance cover for any persons deployed by him even for short duration. The Commissionerate shall not entertain any claim arising out or mishap, if any, that may take place. In the event of any liability/claim falling on this Commissionerate, the same shall be reimbursed/indemnified by the Contractor.
10. The service provider should pay the personnel a minimum wage (at the prevailing rates provided by the collector/state/central government) under the Minimum Wages Act. Any breach of this condition will result in the immediate termination of the contract besides the legal action to be initiated.
11. The Commissionerate bears no responsibility to any office/individual/contingency personnel for the non-payment of their salary, however, it would always direct the contractor to work in the full interest of the housekeeping laborers.
12. Contractor shall in no case lease/transfer/sublet/appoint care taker for services.

13. No other person except Contractor's authorised representative shall be allowed to enter the Commissionerate.
14. Within the premises of the Commissionerate, the Contractor's personnel shall not do any private work other than their normal duties.
15. Contractor shall be directly responsible for any/all disputes arising between him and his personnel and keep the Commissionerate indemnified against all actions, losses, damages, expenses and claims whatsoever arising thereof.
16. Contractor shall be solely responsible for payment of wages/salaries other benefits and allowances to his personnel that might become applicable under any Act or Order of the Govt. The Commissionerate shall have no liability whatsoever in this regard and the Contractor shall indemnify this Commissionerate against any/all claims which may arise under the provisions of various Acts, Govt. Orders etc.
17. Contractor shall be fully responsible for theft, burglary, fire or any mischievous deeds by his staff.
18. All consumables and material used by the contractor shall be provided by this Commissionerate.
19. It is made clear that the engagement of the service provider does not in any way confer any right to the service provider or the persons that may be deployed by him in this office for claiming any regular or part time employment in this office or any other Govt. Office.
20. We agree to the above terms and conditions.

Signature with Date \_\_\_\_\_

Name of the Firm \_\_\_\_\_

Seal \_\_\_\_\_

**SPECIAL TERMS AND CONDITIONS FOR HOUSE KEEPING**

**1. SCOPE OF WORK**

- i. The prime object of housekeeping services is to maintain the entire premises in a well to do condition. The premises is to be maintained from hygienic point of view.
- ii. The broad details of work covered under the scope is enumerated as follow:
  - a. Cleaning, sweeping and wiping of floors.
  - b. Thorough cleaning of toilets/urinals using required detergents, by putting naphthalene balls in all the urinals and air purifiers in the toilets.
  - c. Shifting of furniture and other items/stores from one place to another as required by the administration.

**2. JOBS TO BE CARRIED OUT DAILY**

- i. Cleaning of toilets, windows, wash basin & other fittings and water Coolers, removing of all dust, unwanted materials, cleaning to be done with phenyl/lyzol twice a day.
- ii. Cleaning of corridors, staircase and common area once with disinfectant in the morning and with plain water in the afternoon.
- iii. Removing dust from floors, windows, doors, books, journals, furniture, fixtures, telephone, cupboard, air conditioners, almirah, filling cabinets, glass panes, collecting waste paper, unwanted material and its disposal at indicated locations.
- iv. Cleaning of rooms by mopping floor with cloth soaked in water and disinfectant of ISI mark.
- v. Providing toilets with liquid soap, naphthalene balls and deodorant blocks, Liquid soap is to be kept in turn it upside down and pour type steel or plastic containers.

**3. JOBS TO BE CARRIED OUT WEEKLY**

- i. Washing of floors with surf/vim/soap and water or any other cleaning operation.
- ii. If the labour is required on Sunday/Gazetted holiday, no extra charge will be paid to the Contractor.

**4. MISCELLANEOUS CONDITIONS**

- i. Sweeping, cleaning dusting, Gardening etc. shall be completed before 9.00 AM everyday.
- ii. The contractor shall refill the sanitary cubes, cakes, odonil, air purifier, naphthalene balls, chemicals, disinfectants, detergents, liquid soap, acid etc. from time to time and as and when required.
- iii. Manpower required for execution of the entire work including transport shall be arranged by the contractor. In case, a particular workman remains absent due to one reason or other, it would be the responsibility of the contractor to provide another workman in his place.
- iv. The contractor shall, on award of the contract furnish the list containing names and addresses of the workman sent to the Commissionerate for housekeeping services.
- v. The services provided by the contractor shall be to the satisfaction of the Commissionerate.
- vi. The contract rates shall includes cost for all essential and contingent works, which although not specially mentioned in this contract, are necessary for completion of the work to the satisfaction of the Commissionerate.
- vii. The contractor shall have no claim against the Commissionerate in respect of any work which may be withdrawn.

- viii. The contractor shall maintain an Attendance Register of personnel. The above register of personnel shall be subject to check by the concerned officer of the Commissionerate. The personnel will render services every day including SATURDAYS except on NATIONAL HOLIDAYS (i.e. 26<sup>th</sup> Jan, 15<sup>th</sup> Aug, 2<sup>nd</sup> Oct, Holi, Diwali and Sundays and any other holidays/public holidays which are mandatory under labour laws). They will maintain cleanliness of toilets, lavatories, pantry, floors etc. and will attend to any unforeseen jobs as well as exigency of work. No extra payment of this shall be made. The rates of items of schedule of work include the cost of this provision as well.
- ix. Materials, consumables, appliances, tools and tackles shall be provided by the Commissionerate.
- x. No. of persons deployed it is sole discretion of the Department .

## **5. TERMS OF PAYMENT**

- i. Salary will be given to unskilled labor on or before 10<sup>th</sup> of each month.
- ii. The contractor will submit the monthly bill for reimbursement in duplicate enclosing the statement (documents) confirming the payment of salary/contribution to PF,ESIC etc of the preceeding month, which shall be got duly certified by the officer-in-charge and the same shall be paid thereof after making recovery, if any. The GSTIN number should be clearly mentioned while invoicing additionally the GST registration certificate should be submitted at the time of agreement.
- iii. The contractor shall make regular and full payment of labour charges through cheque, salaries and other payments as due, as per the labour laws to its personnel deputed under service contract and furnish necessary proof whenever required.
- iv. A regular quarterly submission of documents advocating all the relevant payments (ESIC, PF etc) to the laborers may be demanded whenever the Commissionerate deems appropriate. This may be achieved with Proof of challan/RTGS receipt issued by Regional Provident Fund Commissioner (RPFC) against the payment made to the laborers towards applicable provident fund, ESI & EDLI or of any other payment towards compliance of other statutory provision like Bonus for the preceding months to be produced quarterly.
- v. Actual deployment of personnel & their attendance will be held by the Commissionerate & the contractor as well.
- vi. The Commissionerate shall release due amount after making recoveries, if any, through RTGS/crossed account payee cheque/Demand Draft in favour of contractor.
- vii. The contractor shall promptly make payment to Regional Provident Fund Commissioner in respect of Provident Fund Contribution by Contractor and amount deducted from salary/wages of deployed personnel towards their contribution to provident fund in Form-5, Form 6-A, & Form 3-A.
- viii. In case, the Commissionerate receives any complaint regarding non-payment of wages to our personnel the amount payable to these personnel will be recovered from your bill and paid to such personnel.
- ix. Police Verification of all the unskilled Labor will be done by Contractor.

## **6. PENALTIES**

- i. Contractor will attract a penalty of Rs.300/- (Rs.Three hundred only) per day, per person, in case the person fails to carry out the house keeping services due to his absence or any other reason.
- ii. In the event of failure in maintaining the house keeping services on any day upto the desired standard, in part or full, the contractor is liable to penalty @ Rs.250 (Rupees two hundred fifty only) per day, which shall be recovered from the bills or otherwise. For the purpose of imposing penalty, the decision of the Commissionerate will be final and binding on the contractor and shall not be subject to dispute or arbitration.

- iii. Contractor shall ensure that peace and order is maintained in the premises.
- iv. Contractor would ensure that all its personnel would behave courteously and decently with
- v. employees of the Commissionerate and also ensure goods manners.

**7. CHARGES AND PAYMENTS**

Bills chargeable to the Commissionerate shall be paid after every month of services rendered, if found in order. In case of any complaint of non-fulfillment or any obligation under the contract, the Commissionerate reserves the right to deduct the payments due from the contractor from monthly bill(s).

We agree to the above terms and conditions.

Signature with Date \_\_\_\_\_

Name of the Firm \_\_\_\_\_

Seal \_\_\_\_\_

**Technical Bid**

**ANNEXURE-III**

Pre-qualification requirements for award of contract for Housekeeping (unskilled works)

1.	Name of the organization / Firm	
2.	Name(s) of the Proprietors/Directors	
3.	Registered Address	
4.	Telephone No. Fax No.	
5.	Whether firm is registered & license holder under Contract Labour (Regulation & Abolition) Act	
6.	Registration No. of the Firm (Copy to be enclosed)	
7.	Permanent Account No. of the firm (PAN)	
8.	Copy of Income Tax clearance Certificate (ITCC) to be attached for the year 2016-2017	
9.	ESI Registration No. (Copy enclosed)	
10.	GSTIN registration No. (Copy enclosed)	
11.	Number of persons employed by the Firm/company	
12.	Minimum five years experience for handling the house keeping labour contract or similar services provided by the firm. (Please attach the job order/service certificate from Govt.Office/Public Sector)	
13.	Details of legal disputes relating to House Keeping services pending (if any)	

Note :- All Central, State statutory compliance of minimum wages Act, ESIC, EPF etc. has to complied ,non compliance will lead to disqualification.

Signature with Date \_\_\_\_\_

Name of the Firm \_\_\_\_\_

Seal \_\_\_\_\_

FINANCIAL BID  
PROFORMA FOR QUOTING THE RATES

1. Name of the organization/Firm
2. Address:-  
(with Tel. No, email ID & Fax No.)
3. Name and Address of the Proprietor(s)/Partner(s)/Director(s)  
(with Mobile No.)

S.No.	Area to be housekept	Net amount quoted (per month per sq.ft) (inclusive of all the taxes)
01	Total Area of <b>1,24,993</b> sq ft that includes all the areas i.e. open/closed/staircases/toilets of the Commissionerate Hqrs & of the offices under it (divisions).	

4. Number of persons proposed to be employed:-

Note:-

- No extra payment what so ever will be made other than the above quoted net amount.
- Net quoted amount must be inclusive of all the taxes.

DECLARATION

I/We hereby certify that the information furnished above is true and correct to the best of my/our knowledge/ I/We understand that in case, any deviation is found in the above statement at any stage; I/We shall be blacklisted and will not have any dealing with the department in future. It is further submitted that the area specified in the tender are verified and found correct. I/We shall not dispute the area provided.

Name and Full Address of the Firm: